



## **SOUTHEAST IOWA LINK (SEIL)**

### **MENTAL HEALTH AND DISABILITY SERVICES REGION**

**DES MOINES, HENRY, JEFFERSON,  
KEOKUK, LEE, LOUISA, VAN BUREN  
& WASHINGTON COUNTIES**

October 14, 2015

DHS Mental Health and Disability Services/IME  
Iowa Department of Human Services  
1305 E. Walnut Street, 5th Floor SE  
Des Moines, Iowa 50319-011

Mr. Rick Shults and Ms. Mikki Stier:

The South East Iowa Link Region (SEIL) would like to express our concerns regarding the recent information alert issued October 8<sup>th</sup> by Magellan pertaining to the 2015 IHH enrollment process. It is our understanding that individuals that attempt to enroll in the IHH after November 1 will not be allowed access to the Medicaid funded IHH service, nor will they be able to access Hab service array thru Magellan. Additionally, we are uncertain of the the reauthorization process/protocol for anyone that has this milestone in that timeframe so to maintain their services. We would respectfully request information pertaining to the transition plan from the Magellan managed system to the new MCO system to ensure that those individuals do not get placed on a waitlist or be on delay/standby for the 2 month period of time indicated in that alert. Our region will gladly facilitate communication to our provider network and individuals in need to expeditiously connect individuals to their appropriate Medicaid service benefits should that be deemed appropriate.

Thank you for taking the time to review and respond to our concerns.

Respectfully,  
South East Iowa Link Region  
Governance Board

SEIL PO Box 937 307 Bank St. Keokuk, IA 52632